



CASE STUDY

Make the most of the advantages of IP intercoms

You're undoubtedly familiar with the situation. You've cut costs by changing over to company telephony via a virtual PBX and you're optimising your company's communication wherever possible. But what if you want to increase flexibility and mobility even further? Using intercoms from the 2N® Helios IP family for door communication will enable you to connect doors to the corporate telephone network and make the most of all the advantages of a virtual infrastructure.

Our client, a medium-sized firm with its own building and an entrance and gateway into a freight yard, is changing over to a solution with a virtual PBX. Using 2N® Helios IP intercoms, it can now connect the entrance and gateway to the company telephone network. Whenever you're away, this solution allows you to take calls from the entrance directly to a landline or mobile telephone. This means, visitors will call reception or the receptionist's mobile phone during the day and security service at night. The solution naturally includes not only video transmission, but also control of doors, gateways and lighting. Intercoms also offer video surveillance of your entrance. All of this with connection to the virtual PBX, without the need for further infrastructure.

Intended for:

- Users of VoIP telephone and virtual PBX telephony systems
- Anyone migrating to VoIP
- Better IP solution functionality

Benefits:

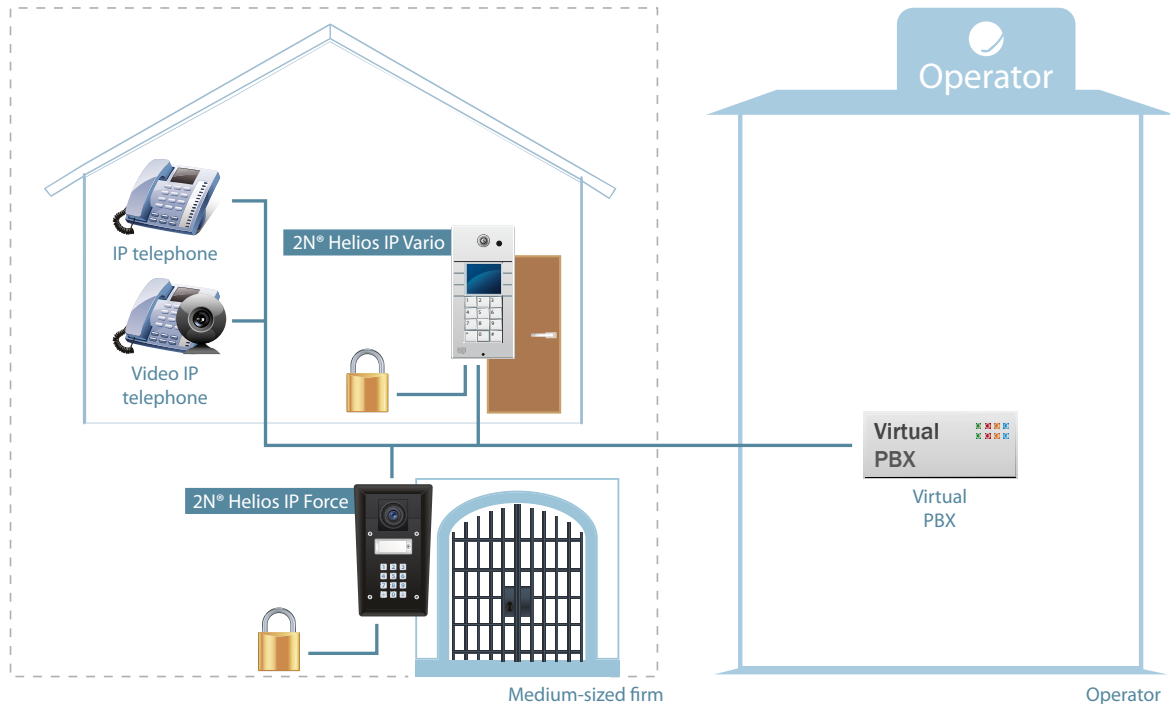
- Easy installation
- Simple remote configuration
- Complex VoIP door communication
- Unification of infrastructure for customer
- Portfolio widening

Areas of use:

- Retail and SOHO
- Shopping malls
- SME
- Banks



Example of installation:



Selected features of the 2N® Helios IP:



2N® Helios IP Manager

A PC application that is used to manage the configuration and multiple setting of all 2N® Helios IP intercoms installed within the building. It enables you to divide the building into zones, create user groups, set access rights, and manage phone numbers, lists, etc.

Practical use:

The application will save you time on configuration, especially with multiple installations. The configuration of the entire system can be clearly managed from one place and all the changes synchronised by pressing a single button.



2N® Helios IP Eye

A free downloadable application that allows you to watch a video from the camera of the 2N® Helios IP intercoms on your PC. You can watch a video from a selected intercom, or set it such that you will see video even before picking up the incoming call.

Practical use:

You will see the person who is standing in front of the door, even before you pick up the call on your IP phone. By pressing only one button in the application you can easily open the door.



Time profiles

The time profile feature enables the limitation of calling to selected numbers and defines the validity of access codes or RFID cards, using a weekly calendar.

Practical use:

You can simply define a time profile for a particular person. For example, for a cleaning service worker or the postman, who will be denied access after business hours.



Picture to e-mail

The 2N® Helios IP intercoms send pictures directly to your e-mail box, of visitors captured by an integrated camera when they call.

Practical use:

Information about visitors who didn't catch you, you can find in your incoming e-mail box, with the exact time of the missed call and with several pictures from the camera.

2N® Helios IP Family:



2N® Helios IP Force



2N® Helios IP Safety



2N® Helios IP Vario



2N® Helios IP Uni

The 2N® Helios IP family is a wide range of door intercoms for every situation - whether in security, business, emergency, or any other special area.

From providing simple applications requiring a clear and easy connection to a single IP telephone, to comprehensive communication arrangements integrated into security and signalling systems and IP PBXs. Having the highest quality and certification, 2N ensures compatibility with industry-standard-based IP network solutions such as Avaya, Cisco, and others.



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